User Satisfaction Ratings

Data is scoped to the Distribution ERP. All reviews were collected as of November 30, 2023

	Acumatica	Microsoft Dynamics 365 Business Central
Rating	★★★★⯪ (841)	★★★★☆ (558)
Product Direction (% positive)	95%	63%
Likelihood to Recommend	90%	75%
Ease of Use	86%	69%
Has the product been a good partner in doing business?	85%	73%
Meets Requirements	87%	76%
Ease of Admin	78%	67%
Quality of Support	83%	76%
Custom Reporting	85%	73%
Integration APIs	85%	74%
Workflow Capability	85%	75%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)

	Acumatica	Microsoft Dynamics 365 Business Central
Customization	89%	78%
Output Document Generation	86%	77%
Dashboards	86%	77%
Performance and Reliability	88%	79%
Data Import and Export Tools	89%	81%
Workforce Management	91%	83%
User, Role, and Access Management	84%	78%
AP Automation	87%	81%
Packaging	89%	83%
Multi-Entity / Consolidation	85%	80%
Audit Trail	90%	85%
Internationalization	84%	79%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)

	Acumatica	Microsoft Dynamics 365 Business Central
Breadth of Partner Applications	83%	79%
Financial Statements	87%	83%

About G2

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